

THAO DOAN

UX DESIGNER

EXPERIENCE

Line & Prep Cook | Wildly Delicious Fine Foods

Oct 2022 - Feb 2023, Toronto, ON

- Lead team operations, delegated daily tasks, encouraging motivation and timely work while increasing team efficiency
- Reviewed and organized stock and inventory for overall consistency and quality

Master Lash Artist | Nayé Beauty Lounge

2016 - Aug 2018, Windsor, ON

- Trained and supervised new staff, ensuring brand consistency
- Solved customer inquiries and system errors on digital platforms
- Participated in initial consultations, client-forward communication
- Resolved digital scheduling conflicts, increasing organization
- Contributed to the growth and maintenance of loyal clientele

Receptionist & Payroll Clerk | Doan Mold Finishing Inc.

2009 - Apr 2020, Windsor ON

- Upheld consistency in organizing financial documents, processing and verifying weekly payroll data, and solving errors in database
- Successfully met weekly deadlines, exhibiting productivity and professionalism

PROJECTS

UX Designer | [Hackathon Challenge with Microsoft](#)

JUN 2023, BrainStation, 24-hour Hackathon

- Displayed proactiveness in creating and preparing resources such as a team space for collaboration, and a slide deck for an engaging professional pitch
- Performed research, met design deadlines for smooth hand-offs (developers)
- Thoughtfully designed alongside one other UX Designer, presenting a hi-fidelity mockup and a functioning prototype

UX Researcher, Designer | [Capstone: Spaces \(mobile iOS app\)](#)

JUN 2023, BrainStation, UX Design

- Performed research, sketches, wireframes, prototypes, UI injection, and branding

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SKILLS

Sketching, Wireframing, Storyboarding, Figma, User Centered Design

PROFILE

I enjoy the complexities of exploring problem spaces and considering innovative solutions in UX.

Transitioning into UX grants me opportunities to perform mentally challenging, highly fulfilling, and collaborative work.

EDUCATION

BrainStation | Diploma, UX Design

JUL 2023, Toronto, ON

George Brown College | Diploma, Culinary Management

JUN 2022, Toronto, ON

- Dean's Honour Roll, 2021

University of Windsor | Bachelors, Communications, Media and Film

APR 2020, Windsor, ON